

**A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of March 2025**

**Data for the month ending March 2025**

| S.No. | Received from                 | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month^ |                                | Average Resolution time^^ (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|---------------|----------|----------------------------------|--------------------------------|-------------------------------------|
|       |                               |                                     |                           |               |          | Pending for less than 3 months   | Pending for more than 3 months |                                     |
| 1     | Directly from Investors       | 0                                   | 0                         | 0             | 0        | 0                                | 0                              | 0                                   |
| 2     | SEBI (SCORES)                 | 0                                   | 0                         | 0             | 0        | 0                                | 0                              | 0                                   |
| 3     | Stock Exchanges (if relevant) | 0                                   | 0                         | 0             | 0        | 0                                | 0                              | 0                                   |
| 4     | Other Sources (if any)        | 0                                   | 0                         | 0             | 0        | 0                                | 0                              | 0                                   |
| 5     | <b>Grand Total</b>            | <b>0</b>                            | <b>0</b>                  | <b>0</b>      | <b>0</b> | <b>0</b>                         | <b>0</b>                       |                                     |

**B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of March 2025**

**Data for the month ending March 2025**

| S.No. | Received from                 | Carried forward from previous month | Received during the month | Total Pending \$ | Resolved** | Pending at the end of the month^ |                                | Average Resolution time^^ (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|------------------|------------|----------------------------------|--------------------------------|-------------------------------------|
|       |                               |                                     |                           |                  |            | Pending for less than 3 months   | Pending for more than 3 months |                                     |
| 1     | Directly from Investors       | 0                                   | 3                         | 2                | 1          | 2                                | 0                              | 11                                  |
| 2     | SEBI (SCORES)                 | 1                                   | 1                         | 1                | 1          | 1                                | 0                              | 6                                   |
| 3     | Stock Exchanges (if relevant) | 0                                   | 0                         | 0                | 0          | 0                                | 0                              | 0                                   |
| 4     | Other Sources (if any)        | 0                                   | 0                         | 0                | 0          | 0                                | 0                              | 0                                   |
| 5     | <b>Grand Total</b>            | <b>1</b>                            | <b>4</b>                  | <b>3</b>         | <b>2</b>   | <b>3</b>                         | <b>0</b>                       |                                     |

\*\*Should include complaints of previous months resolved in the current month, if any.

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

\$

| Name of the issuer           | No. of compliants | Reason for Pendency  |
|------------------------------|-------------------|--|
| <b>Satin Finserv Limited</b> | <b>3</b>          | ATSL received 2 direct complaints through mail dated March 24, 2025 and March 25, 2025. 1 complaint received on SCORES portal on 25.03.2025 regarding non-receipt of the additional interest which is required to be paid by the Satin Finserv Limited ("Issuer") due to breach of financial covenant happened during the quarter ended December 2025 and Delay in action taken by Trustee in case of breach of covenant Accordingly, ATSL vide its email and Action taken report dated March 31, 2025 provided response to the investors that ATSL has taken all the steps as provided under applicable regulation and circulars. Further ATSL informed to investor that we have already instructed the Issuer to pay the required additional interest amount, and Issuer has agreed to make do payments. |

**#Month – wise complaints data on half yearly basis (on aggregate basis)**

| SN | Month              | Carried forward from previous month | Received  | Resolved  | Pending  |
|----|--------------------|-------------------------------------|-----------|-----------|----------|
| 1  | October, 2024      | 0                                   | 4         | 3         | 1        |
| 2  | November, 2024     | 1                                   | 2         | 2         | 1        |
| 3  | December, 2024     | 1                                   | 5         | 6         | 0        |
| 4  | January, 2025      | 0                                   | 3         | 3         | 0        |
| 5  | February, 2025     | 0                                   | 7         | 6         | 1        |
| 6  | March, 2025        | 1                                   | 4         | 2         | 3        |
|    | <b>Grand Total</b> |                                     | <b>25</b> | <b>22</b> | <b>3</b> |

#The information includes complaints from A+B as above

**Trend of annual (Financial Year) disposal of complaints**

| SN | Year    | Carried | Received | Resolved | Pending |
|----|---------|---------|----------|----------|---------|
| 1  | 2020-21 | 155     | 199      | 90       | 264     |

|   |             |     |     |     |     |
|---|-------------|-----|-----|-----|-----|
| 2 | 2021-22     | 264 | 149 | 204 | 209 |
| 3 | 2022-23     | 209 | 16  | 32  | 193 |
| 4 | 2023-24     | 193 | 18  | 210 | 1   |
| 5 | 2024-25     | 1   | 32  | 30  | 3   |
|   | Grand Total |     | 414 | 566 | 3   |